



February 11, 2014

TransLink
400 - 287 Nelson's Court
New Westminster, BC V3L 0E7

Attention:
Helen Cook, Planning Manager, Transportation Planning

Re: Bike parking at Lonsdale Quay transit exchange

Dear Ms. Cook,

HUB is a charitable organization whose staff, volunteers and over 1,000 members work to make cycling better in Metro Vancouver through education, action and events. We write in support of improved bike parking at the Lonsdale Quay SeaBus terminal.

Bike parking at the Lonsdale Quay transit exchange needs to improve and expand 1) to meet current demand and 2) to encourage more people to bike to the transit exchange.



The demand for bike parking at the SeaBus Lonsdale Quay terminal far exceeds current capacity. Lonsdale Quay is the largest transit exchange on the North Shore. However, bike parking at the exchange is very limited. Currently, there are only three bike racks at the station (Figure 1). These racks are full during summer, and often cyclists attempt to lock more bikes to the rack than it is designed to hold. Secure bike parking and bike racks under shelter are not available. No other bike racks are located near the exchange. The demand for bike parking at Lonsdale Quay will grow with the increase in housing in North Vancouver and improved bike routes near the Quay.

Figure 1: Bike parking at Lonsdale Quay transit exchange

One of the strategies articulated by TransLink in *A Regional Cycling Strategy for Metro Vancouver* is to “provide sufficient parking and end-of-trip facilities” (p. 35). The Strategy notes that “Following concerns over traffic safety, trip distances, and weather – a lack of place to park and lock one’s bicycle is the next most important barrier to cycling cited by Metro Vancouver residents.”



A second TransLink strategy is to “Make it easy to combine cycling and transit trips” (p. 36). One of the actions in support of this strategy is to “Ensure that transit facilities offer sufficient amounts and the right mix of bicycle parking including secure, on-demand parking at every rapid transit station and major bus exchange and covered racks at major transit stops.”

Now is a great opportunity to improve the bike parking at Lonsdale Quay. The City of North Vancouver is currently building the North Shore Spirit Trail 100 metres to the north of the exchange. This multi-use path will soon be complete between West Vancouver and Lonsdale Quay, allowing many more people to easily and safely access transit at Lonsdale Quay by bike.

HUB recommends the following improvements:

- Increase bike parking spots to at least four times the current number and plan the space for future expansion;
- Provide covered bike parking;
- Provide secure bike parking to allow people commuting by SeaBus to downtown to leave their bikes in North Vancouver during the day; and
- Install higher quality bike racks that allow bikes to lock at two points (e.g. inverted U design).

Thank you for your consideration of these suggested improvements. HUB believes that cycling creates healthier, happier and more connected communities and we appreciate your efforts towards improving cycling in Metro Vancouver. If you have any questions about the above recommendations and observations, please contact the HUB North Shore Committee. We would be happy to discuss these suggested improvements with you.

Sincerely,

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Cc: Ian Jarvis, CEO, Translink
Darrell Mussatto, Mayor, City of North Vancouver
Richard Walton, Mayor, District of North Vancouver and Chair, Translink Mayors’
Council
Doug Pope, City Engineer, City of North Vancouver
Dragana Mitic, Transportation Manager, City of North Vancouver