

October 6, 2021

To Canisius Chan and Aaron Dixon,

**Re: Wayfinding and further separation of people walking and biking on Pinetree Way**

We are extremely grateful for the high-quality pedestrian and bike path along Pinetree Way from Guildford Way to Lougheed Highway. Truly, this infrastructure is one of the best bike infrastructure projects in the entire Tri-Cities, and we have enjoyed it thoroughly since it was opened. We are also appreciative of the recent tree trimming that has occurred along the corridor. We no longer have to worry about hitting our heads on tree branches, and we also feel safer with the recent trimming of the trees separating the pedestrian and bike paths between Lincoln Avenue and Anson Avenue.

If we could make two suggestions to make what is already a great thing better, the first would be to better sign which side is for people walking and which is for people on bikes. Quite often, people walking and people on bikes both are unable to determine which path is which, and this leads to dangerous outcomes. No person on a bike wants to hit a person walking, and no person wants to be hit by a bike while walking.

Secondly, one of the key components of a comfortable network is provision of good quality signage to guide new and existing users to their destinations. In 2013, TransLink published [Wayfinding Guidelines](#) to help make the bikeway network easy to navigate and developed a common regional wayfinding system for cycling. This would be the last step in ensuring that users of all ages and abilities can successfully use and navigate the Pinetree Way bike route and is quickly becoming more important as the Pinetree Way route connects to other bike routes, such as the recent Lougheed Highway multi-use path and incoming Guildford Greenway.

We would like to respectfully ask that the city comes up with a better way of demonstrating the separation between the bike path and pedestrian path so further conflicts can be avoided, as well as implement better wayfinding in line with TransLink's guidelines.

Thank you for your consideration,

Andrew Hartline and Colin Fowler  
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**About HUB Cycling**

HUB Cycling is a charitable not for profit organization that has spent over 22 years removing barriers to cycling in Metro Vancouver, while cultivating the health, environmental, and economic benefits that active transportation can bring. HUB has educated thousands of people, motivated thousands more, and championed improvements that [#UnGapTheMap](#) to create a connected cycling network. HUB Cycling's mission is to get more people cycling more often. HUB Cycling has close to 3,000 members and more than 45,000 direct supporters. HUB Cycling has 10 volunteer committees across Metro Vancouver that encourage cycling for all ages and abilities (AAA) in municipalities across Metro Vancouver. For more information, visit [bikehub.ca](#).